

# NEHEN Classic Administrative Functionality by Payer

As of June 2010

Transactions by Payer	HPHC	NHP	Network Health	THP	BMC HealthNet Plan	BCBS - MA	Medicaid - MA	Health New England	United	Medicare	BCBS - RI	Medicaid - RI	BCBS - NH	Aetna	CIGNA	Anthem / UniCare	Oxford	Connecti-care	Fallon CHP	TRICARE
Eligibility	✓	✓	✓	✓	✓	✓ <sup>1</sup>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Claim Submission: Institutional	✓	✓	✓	✓	✓	✓ <sup>3</sup>	✓	✓	Planned	✓ <sup>2</sup>	On Request	On Request	On Request	Planned	Planned	Planned	Planned			
Claim Submission: Professional	✓	✓	✓	✓	✓	✓ <sup>3</sup>	✓	✓	Planned	✓ <sup>2</sup>	On Request	On Request	On Request	Planned	Planned	Planned	Planned			
Claim Status Inquiry	✓	✓	Planned	✓	Planned	✓ <sup>3</sup>	✓	✓	✓	Planned				✓	✓	Planned	✓			
Electronic Remittance Advice	✓	✓	✓	✓	Ready to Test	✓ <sup>3</sup>	✓	Planned		✓ <sup>2</sup>				Planned	Planned	Planned	Planned			
Specialty Care Referral Request	✓	Ready to Test		✓		✓ <sup>3</sup>														
Outpatient Authorization	✓	Ready to Test		✓		✓ <sup>3</sup>														
Admission Pre-Certification	✓	Ready to Test		✓		✓ <sup>3</sup>														
Home Health Referral	✓					✓ <sup>3</sup>														
Admission Notification									✓											
Referral Inquiry	✓			✓		✓ <sup>3</sup>														

<sup>1</sup> Includes *out-of-state* Blue Cross Blue Shield

<sup>2</sup> NHIC for both Professional and Institutional claims, more MACs available on request

<sup>3</sup> Available via NEHENHub, contact NEHEN for more information

<sup>4</sup> Available via 3<sup>rd</sup>-party, contact NEHEN for more information

